

PERSONAL INFORMATION

Caroline Weber Echer

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<http://carolinewe.wixsite.com/qualityengineer/resume>

Nationality Brazilian / Italian (on going)

WORK EXPERIENCE

2014 – PRESENT QUALITY COORDINATOR

Vector Metallurgic Industry
Home appliance manufacturer
Caxias do Sul, RS, Brazil
www.arke.com.br

- Answer external maintenance audits in order to achieve zero non-conformity on the certification process and internal audits;
- Responsible for the scrap control, metrics and analysis; measurement instruments calibration and control; document emission and update, including work instructions, control plans, procedures and standards;
- Responsible for training and developing the team;
- Process validation according to the Special Process Validation from ISO 9001:2008, realized on welding, coating and third part processes;
- Development of the traceability process in the company, based on the electrical components of the products and INMETRO regulation;
- Definition and analysis of quality system metrics;
- Implement Supplier Development Process and evaluation (on going);
- Implement a 5S Program (on going);
- Adapt the internal processes to meet the new revision of the standard ISO 9001:2015 (on going);

As a coordinator, I implemented the scrap control and achieved a reduction from 0,42% to 0,05% on billing, from 2015 to 2016. I also managed to get to zero non-conformities at external audits in 2015.

2013 QUALITY SYSTEM CONSULTANT

Vector Metallurgic Industry
Home appliance manufacturer
Caxias do Sul, RS, Brazil
www.arke.com.br

- Perform system analysis and adapt it to meet the standards requirements (ISO 9001:2008 and INMETRO decree 371);
- Because of my work, the company invited me to join the coordination team, becoming responsible for the whole quality process.

I managed to grant the company's certification within 3 months of part-time consultancy. They had seven major NC and were about to lose the certification. It was so successful that the company invited me to join the coordination team.

2013 QUALITY ANALYST

Hyva do Brasil

Crane manufacturer
Caxias do Sul, RS, Brazil
www.hyva.com/br/pt/guindastes.htm

- Responsible for supplier quality (BR and US material);
- Performed process validation in the processes of laser cut, bending, welding, painting and assembly;
- Extension of ISO 9001:2008 certification to cranes facility.

2010 – 2012 QUALITY ANALYST

International Trucks (Navistar Inc.)

Truck manufacturer
Caxias do Sul, RS, Brazil
<http://brazil.internationaltrucks.com>

- Responsible for supplier quality issues in the plant, both national and international material;
- Coordination of supplier recalls for both BR and US material;
- Responsible for presenting supplier metrics to the management team;
- Opening of quality notifications and Global 8D processes to suppliers and problem solving analysis;
- Participate in suppliers audit, and verifications in loco of non-conformity solving at supplier's site;
- Responsible for following up issues of South Africa plant, regarding Brazilian material supplied by Navistar South America;
- SAP key user on quality processes;
- Orientation and training of interns;
- Participation on improvement and cost saving teams;
- Scrap monitoring and control.

I implemented the scrap control and refund by suppliers, and also presented the metrics monthly to the management. I was also responsible to solve BR supplier problems with the South Africa team.

2009 – 2010 QUALITY COORDINATOR

Wiretec

Electro electronic industry
Caxias do Sul, RS, Brazil
www.wiretec.com.br

- Responsible for the development of the quality department in the company;
- Coordination of the area to support the implementation of ISO 9001, since the equipment acquiring, physical organization, layout definition, development of procedures and internal training;
- Implementation of quality tools like FMEA and PPAP;
- Responsible for customer support and supplier quality;
- Responsible for open non-conformity reports (internal, supplier, customer);
- Answer certification audits.

I managed to implement ISO 9001:2008 from scratch without non-conformities in the certification audit.

2006 – 2009 DEVELOPMENT ANALYST

Sulbras Moldes e Plásticos
 Manufacturer of precision plastic
 parts and tools
 Caxias do Sul, RS, Brazil
www.sulbras.com.br

- Project management according to the APQP methodology focused on automotive clients;
- Responsible for development and monitoring of timelines, documents related to parts approval, FMEA, PPAP, MSA, CEP, dimensional and statistical analysis;
- Answering product and process audits (customers such as Robert Bosch, Valeo);
- Also worked as a facilitator on the implementation of the ISO TS 16:949, focusing on Project and development requisite (7.3) and participated on maintenance audits of ISO 9001 and ISO TS.

I was the only one responsible for all automotive clients due to my skills handling the AIAG tools.

EDUCATION AND TRAINING

2010 to 2015

Production Engineering Bachelor's
 Universidade de Caxias do Sul – 2010 – 2015
 Highlights: Quality Control, Quality System, 5S



2010 TO 2012

Italian Language and Culture
 AVERGS - Associazione Veneta Del Rio Grande do Sul
 Rete! Corso multimediale di Italiano per stranieri - Livello 1 a Livello 6

LANGUAGES

Mother tongue

Portuguese

	UNDERSTANDING		SPEAKING		WRITING
	LISTENING	READING	SPOKEN INTERACTION	SPOKEN PRODUCTION	
English	C2	C2	C2	C2	C2
TKT and FCE by Cambridge ESOL Examinations					
Italian	B2	B2	B2	B2	B2
Spanish	B1	B1	A2	A2	A2
German	A1	A1	A1	A1	A1

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
 Common European Framework of Reference for Languages

OTHER SKILLS

COMMUNICATION SKILLS Good communication skills in English gained through my experience at International Trucks, due to the exchange of experiences with Canada, Mexico, South Africa and USA managers working on the plant.
Good technical communication skills with background in product, process, quality and quality systems.

**ORGANISATIONAL /
MANAGERIAL SKILLS** Leadership improved through individual and group coaching at Arke – 42 hours training.
Currently responsible for a team of five people and all the process interactions between Quality, Production and Engineering.

JOB-RELATED SKILLS Currently responsible for the whole quality process at Arke, including external certification and internal processes, with good command of the necessary skills;
Good command of automotive quality tools such as APQP 2nd Edition, FMEA 4th Edition, PPAP 4th Edition, MSA 3rd Edition, SPC 2nd Edition and G8D (Navistar);
Good command of Quality System Management and certifications ISO TS 16:949, ISO 9001:2008 and 2015; and Brazilian INMETRO standards.

COMPUTER SKILLS Good command of Microsoft Office™ tools;
Computer literate.

OTHER SKILLS Mechanical Engineering Bachelor – 2004 to 2009 – suspended
English teacher certified by Cambridge ESOL – TKT

REFERENCE Leandro Correa da Silva, former manager at International Trucks.
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